

Risky Lunch

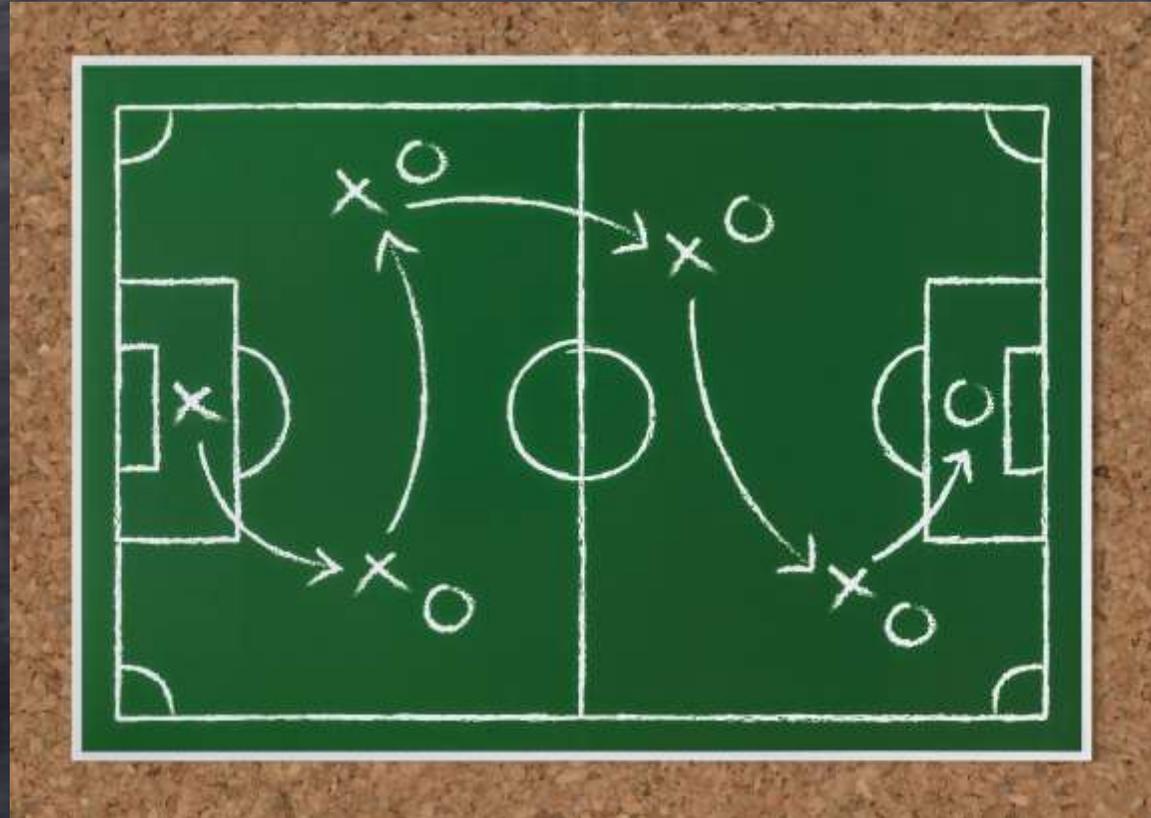
oose.

Mit RiskStorming Online Risiken angehen



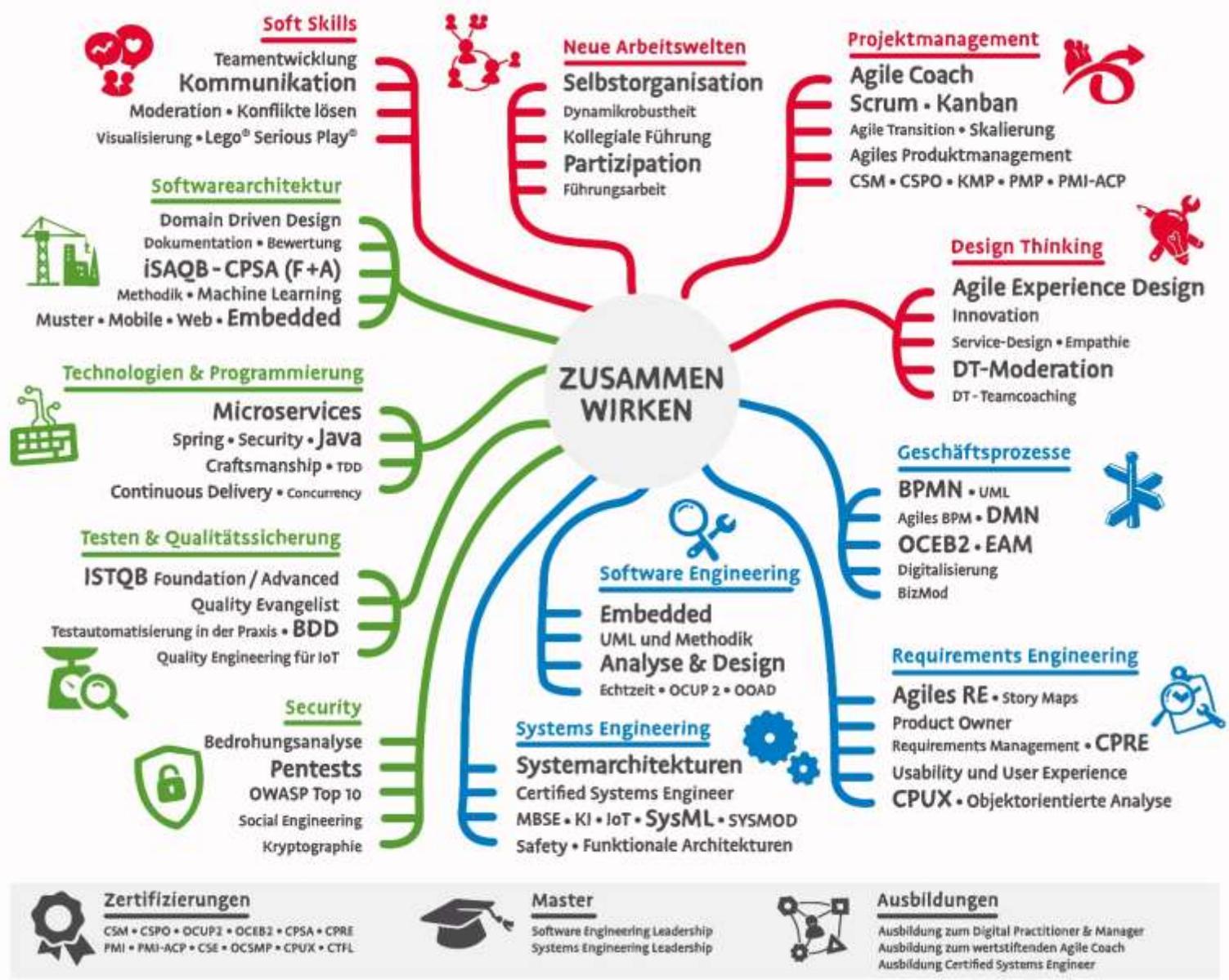
Gameplan

- Vorstellung
- Meine Testsphere-Geschichte
- Riskstorming Online
- Und sonst so?



Vorstellung





oose.

Risky Lunch

Warum seid ihr eigentlich hier?

Personas

07/08/2015 by Christian Kram | Filed in testing | Comments Off

In this post I will outline what personas are, how they can be created and the advantages using personas in requirements engineering and software testing offers.

Personas are representatives of users, each representing a certain user group. The interesting thing is that these can be used in requirement engineering and testing alike. Each persona has a name, some character traits and some kind of background that might influence its' behavior. And these should be noted as a basis for a shared understanding. And no, just putting a name to a user role which is an alliteration is not a persona, though strangely enough most end up with a name a like that. I heard rumors that those names are easier to remember...

A (short) persona could look like this:

Peter Poweruser

- *computer literate*

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Wie alles begann...



Christian Kram
@chr_kram



Really happy to get a [@TestSphere](#) Card Deck from [@EnquireTST](#) [#testbash](#)

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⋮

Finally got a @TestSphere deck from the man himself @EnquireTST #testbash #selfie-pro #not

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OPEN APPLICATION

USER FRIENDLINESS QUALITY ASPECTS

Usability Aspect: Will users find the product convenient and easy to work with? But more important, will they enjoy it?

risk #1: Clunky, no flow. Unclear. People give up. Our users abandon our feature.

risk #2: Too progressive, people are biased against this technology, especially trusting it with their bodies. Low user adoption.

A/B TESTING TECHNIQUES

Project level: Work out the same concept in two different ways, evaluate them both and choose the best. Marketing does this often.

FLUENCY PATTERNS

Approach: Are there long and firm patterns, leading to more or more frequent?

COMPARABLE PRODUCTS HEURISTICS

Consistency Heuristic: Are your competitors doing things differently, maybe ones in a better way?

PERSONAS TECHNIQUES

Project level: Testing and analyzing from the viewpoint of agreed upon generated user profiles.

ADAPTABILITY QUALITY ASPECTS

Portability Aspect: Does your product support multiple browsers, operating systems, mobile phones and tablets?

risk #1: Too many different devices Can't test everything Errors in devices we don't know about

AUTOMATION PATTERNS

Approach: Robots. They may not have a heart or brain, but they can do quick and accurate comparisons.

SAMPLING TECHNIQUES

Product level: When faced with unlimited possibilities testers select the most likely options the ones most prone to fail.

risk #2: Not up to date devices incompatibility with the AR Frustration and

PHASE 2

NEU: Die oose Community

THANK YOU